

Neo Gift Mogorosi

2670/9 Albert Luthuli Street Phase2 Tshepisong Mogale city 1754
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Experience

- **HTN attorneys/ Trigger** 02 November 2021 - Present
Retention consultant
 - Hollard campaign
 - Collection of missed premiums
 - Customer service
- **TIH(Telesure investment holdings)** 1 July - 14 February 2021
Reinstatement consultant
 - Retaining canceled policies
 - Reinstating canceled policies
 - Collecting missed premiums
 - Assisting clients with pending claims
 - Upselling products
 - Re-selling warranty plan
 - Customer service
- **Edcon(Edgars Clearwater mall)** 3 December 2013 - 27 July 2015
Admin/POS
 - Recording new cellular devices
 - Selling cellular insurance cover
 - Displaying devices
 - Processing sales
 - Selling cellular devices
 - Customer service
 - Recording sold and damages (OBF)

Education

- **Moonstone** 2021
Regulatory Examination (RE5)
- **Moonstone** 2018
Class of business (personal lines)
- **Mandisa Shiceka secondary school** 2011
Matric
- **Westcol College** 2012
N4 Human Resource Management
- **Harry Oppenheimer diamond training school** 2018
Diamond Cutting

Skills

- Sales
- Problem solving

- Retaining policies
- Computer Skills
- Negotiation Skills
- Interpersonal Skills
- Customer service
- Upselling
- Adaptability
- Administrative skills
- Critical thinking
- Reinstating

Achievements & Awards

- Best Achiever award all categories 100% QA award Highest talk time

Personal Details

- Date of Birth : 02/07/1993
- Nationality : South African

Reference

- **Mbalenhle gwiji - "Hollard"**
Retention Manager
+27 73 516 2611
- **Gladys Simelane - "HTN Attorneys "**
Retention manager
+27 78 272 8150
- **Sibusiso Dhlamini - "Telesure investment holdings"**
Reinstatement Manager
0114894000
- **Malcolm Prestorious - "TIH (Telesure investment holdings)"**
Reinstatement Manager
0114894000